# C P PHYSICIANS





At CVP Physicians, collaboration is important. As medical technology continues to change, we want to equip our partners with the best tools available. Don't hesitate to contact our **Professional Relations Specalists** if you have questions.

Sign up Today!

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# Introducing Referral Portal

In an effort to make referring patients to our practice as simple and efficient as possible, we'd like to introduce our new Referral Portal. Utilizing this tool will offer your practice more visibility throughout the entire referral process at CVP Physicians. We value your partnership and appreciate the opportunity to provide collaborative care for your patients.

# **Referral Portal - Key Benefits**

Scheduling	No more phone tag. Appointments are scheduled online real-time.					
eReferrals	Electronically schedule referrals when it is convenient for your practice.					
Live Reports	Live patient appointment status reporting available 24/7.					
Appointment Details	Printed for the patient on an easy to read form.					
Messaging	Chart notes and messages securely exchanged between our practices.					
Patient Experience	Improved coordination of care is valued by the patient.					

# Next Steps

Contact	We will reach out to schedule time for a Referral Portal introduction. Or, if you are ready to get started, please contact us to schedule training.
Invitation	An email invitation will be sent with a link to access the Referral Portal.
Activation	A separate email will be sent from our staff containing a security code needed to activate your account.
Training	To ensure you're team understands how to use the Referral Portal we will schedule an appointment to train your staff. The training should take no longer than 1 hour, but we are available to you at any time.



# **Referral Portal Preview**

HOME	SCHEDULE	SECURE MESSAGING REPO	RTS MANAGE ACCOUNT	
1. Patient I Step 1	nfo 2. App - Patient	oointment Info 3. Available Date	is 👌 4. Available Times 👌 5. Review 👌 6	5. Done
* First Nam	e:	Middle Initial:	* Last Name:	
* Birth Date	:	* Primary Phone:	Secondary Phone	
		Cell	Home	
* Does the	patient have med	dical insurance?		
Yes				
O No				
	ish to enter the p	patient's insurance information at th	is time?	
• Yes				
No				

#### Appointment Details

Sophrona, James
11/11/1990
Cataract Evaluation
3/10/2016 7:50 AM
Brookline, (617) 566-0062
Samir Melki
Reflig: Michelle Rahimian Patient is experience decreased vision and is ready to discuss surgery. Intraocular Implant information has been provided.

### PRINT



# **REAL-TIME SCHEDULING**

No more back and forth phone calls or lost faxes. Schedule your patient before they leave your office with real-time access to availability on CVP Physicians' schedule. Enter (or bypass) insurance information, select appointment type, date and time.

# **APPOINTMENT DETAILS PRINTOUT**

To improve compliance, we've made it easy to provide your patient with appointment details on one form. Just click print.

## **CONFIRMATION EMAIL TO PATIENT**

They will receive an email confirmation with upcoming appointment details and referring doctor information.

#### Referred Appointment Status Report

ocation: Doctor:		ctor:	Visit Type:		Status:		Period:		
Al	• AI		•	Al	•	All	•	All	•
		Search	•				_		
Name	Dector		Visit Type		Location		Date		Status
Kraine Sattery	Samr Melki MD, PhD Samr Melki MD, PhD		Cataract Evaluation Cataract Evaluation		Brookine Boston Eye Group Brookine Boston Eye Group		04/28/2016 12:10 PM 04/21/2016 03:10 PM		CANCELLES
Net Jones	Same Melki MD, PhD		Correal Evaluation		Brookine Boston Eye Oroug		04/08/2018 09:30 AM		PENDING
Litetra Scotrona	Maria Fir	CA risks	0.00	come Evel	Vision	Boston Eve Group	040	NA 00 50 510 AM	CANCELLED

# LIVE PATIENT STATUS REPORT

Your practice will be able to monitor the status of patients referred to our practice through a live patient status report. HIPAA-secure messaging and exchange of chart notes, images and results can be sent through the Referral Portal.